

Group Quality Policy

We, the Executive Officers of the ACES Group supported by the management team, declare our commitment and responsibility to the organization-wide implementation of a quality management system (QMS) established in compliance with the requirements of ISO 9001:2015.

Our main objective is to achieve high levels of customer satisfaction by consistently delivering technical services that meet or exceed the needs and requirements of our customers and all other interested parties including stakeholders and the applicable legal requirements. To further support that objective, the ACES branches have adopted requirements of ISO/IEC 17025 and other Quality Management Standards including, ISO 14001 and ISO 45001. The branch level Quality Systems are documented in the branches Quality Manuals.

To ensure that our strategic decisions are based on an understanding of the context of our organization, that our processes meet the planned outcomes at all times, and that the quality management system is continually improved, we have furnished the necessary resources, developed processes, policies, procedures, controls, analysis and records; and identified measurable objectives within the various departments and branches of ACES Group to support this policy.

We also demand that each business unit within ACES Group, including all of its management and employees, perform their duties to the highest ethical standards and in compliance to all relevant legal principles. This standard of behavior is manifested in our "Code of Integrity and Professional Conduct Policy".

We have adopted the risk-based thinking within the group by continuously identifying risks, that affect achieving the intended outcomes of our Quality Management System including risks related to impartiality, and taking actions to manage these risks.

Each ACES member shares the responsibility for the quality and competence of the services delivered within his/her control. This company-wide participation and contribution towards the achievement of the objectives, is made possible through leadership by example, through training and encouragement on an on-going basis, through the effective communication of this policy.

In performing our operations, we are committed to provide a safe working environment and to ensure that no damage is made to the environment due to our activities.

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